

GADIO – Privacy Policy

Effective Date: June 1st 2025

Last Updated: May 25th 2025

Your privacy is important to us. This Privacy Policy explains how we collect, use, protect, and disclose your information when you use the GADIO mobile application (“Platform”).

1. Information We Collect

1.1 Information You Provide

- **Service Providers:**
 - Name, phone number, email
 - Company or personal bio
 - Certificates (optional)
 - Media (images, portfolios)
- **End Users:**
 - Name, phone number
 - ID copy (optional)
 - Service preferences or search behavior

1.2 Automatically Collected Data

- Device information
 - IP address
 - Usage data (features accessed, search queries)
 - Interaction logs
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2. How We Use Your Information

- To provide, personalize, and improve our services.
- To facilitate connections between service providers and end users.

- To ensure account verification and fraud prevention.
- To offer relevant content and marketing (internal use only).

We do not sell your personal data to third parties.

3. Data Sharing and Disclosure

- **We do not share personal information** with advertisers or third parties without your explicit consent.
 - We may share data:
 - To comply with legal obligations.
 - To enforce our Terms of Use.
 - To prevent fraud or abuse.
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4. Data Security

We employ physical, technical, and administrative measures to protect your data:

- End-to-end encryption
- Secure storage protocols
- Role-based access restrictions

Despite best efforts, no online platform can guarantee 100% security. Use at your discretion.

5. Your Rights

- **Access and Update:** You may update or correct your profile at any time.
 - **Data Portability:** You may not request a copy of your stored data.
 - **Erasure:** You may request deletion of your account and data.
 - **Withdraw Consent:** You can revoke permissions or opt out of optional data uses.
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6. Retention of Data

We retain data for as long as your account is active or as required for legal, regulatory, or operational purposes. After deletion, certain anonymized data may be retained for analytical purposes.

7. Use by Minors

GADIO is not designed for children under 13. We do not knowingly collect personal data from minors.

8. Third-Party Services

We may link to third-party services, but we are not responsible for their privacy practices. We encourage users to review third-party privacy policies before engaging.

9. Policy Updates

We may update this Privacy Policy to reflect legal, technical, or operational changes. Users will be notified of significant updates via in-app notifications or email.

10. Contact Us

To exercise your rights or raise privacy concerns, contact our Data Protection Officer:
Email: info@gaidoservices.com